

Grievance Procedures

Section 504 of the Rehabilitation Act of 1973/Americans with Disabilities Act (ADAAA)

It is the policy of the School Board of Broward County, Florida, not to discriminate against students with regard to access to programs, services and activities on the basis of disability. The steps below have been developed to comply with the law for resolution of individual complaints under Section 504/ADA. **The aggrieved person is not required by law to exhaust the District's grievance procedures before filing a complaint with the Office for Civil Rights.**

Local Grievance Procedure

Parent/guardian/student can contact 504 Liaison located at child's school or contact the District 504/ADA Specialist, to obtain a Grievance Filing Form. Resolution is provided within 15 school days upon receipt of written grievance.

Impartial Hearing Procedure

If the parent/guardian/student is not satisfied with the resolution issued as a result of the local grievance process, he/she may request an impartial hearing. The request for an impartial hearing would be submitted to:

Director, Equal Educational Opportunities/ADA Compliance Department.
Equal Educational Opportunities/ADA Compliance
Phone: 754 321-2150
600 SE Third Avenue
Teletype machine (TTY): 754 321-2158
Fort Lauderdale, FL 33301

504 Grievance Procedure

Parent/guardian/student also has the right to file a complaint with the Office for Civil Rights (OCR) of the Department of Education. The address of the OCR Regional Office that covers this school district is:

Director, Office for Civil Rights
US Department of Education
61 Forsyth St. SW, Suite 19T10
Atlanta, GA 30303-8927
Telephone: (404) 974-9406
Fax: (404) 974-9471

Section 504 website:

http://www.bcps-eseandsupportservices.com/html/Section_504.php